



City of Rowlett Storm Debris Removal, Trash Pickup Update

Rowlett has been working around the clock, with the help of many other cities, to remove and dispose of debris. We have completed the first pass of all affected streets and are well into a second pass, far exceeding any expectations for an event of this magnitude. This progress is directly attributable to the incredible amount of support offered in the form of mutual aid from countless communities throughout the Metroplex, who have provided their manpower and equipment.



Currently, the City of Rowlett is vetting the next steps of this recovery phase and we are being very cautious with the decisions made to ensure the best interests of the entire community are considered. This storm may receive a major disaster declaration, which could make disaster-related costs including debris removal and monitoring eligible for **FEMA reimbursement**. All debris removal, regardless of a FEMA declaration, will be conducted in accordance with FEMA guidelines to allow for potential reimbursement. This will ensure that our efforts are eligible for such funding when and if it occurs.

Rowlett staff has applied for assistance and has met with FEMA officials, who have done a preliminary inspection of the region, and they are assisting Rowlett in accumulating the appropriate information to make the determination on the declaration. In the coming week FEMA officials will be returning with several subject matter experts and evaluators to get into the finer points of this determination. When this determination occurs we will make a public notification and provide additional information.

In the meantime, City staff and the mutual aid cities will continue to manage the debris removal efforts. **KEEP IN MIND** that no commercial debris or hazardous waste will be removed by the City. All debris placed in the right-of-way must be related to this disaster.

Homeowners should contact their insurance carrier about coverage for debris removal. Contractors hired for repair or demolition are required to remove and dispose of debris, rather than placing debris in the right-of-way. If debris is dumped in the right-of-way it will not be picked up by Waste Management or the City.

Homeowners and volunteers who place residential debris in the right-of-way should keep disaster debris separate from household garbage. Clean vegetative debris and recyclables should be placed separately

from construction, demolition debris and mixed debris. Please place debris outside of travel lanes and drainage ditches and away from obstacles such as mail boxes, water meters and fire hydrants.

Currently, we estimate that Storm debris removal will continue for about 10 weeks. The first round of debris removal has actually been completed. The second round is nearly complete. We will make additional passes but homeowners, contractors and volunteers need to adhere to these guidelines to ensure a more safe and rapid recovery. The City will continue to send out communications specifying when the final debris collections will take place.

Here are some specific guidelines to assist residents with the process:

DO's:

- DO place debris just behind the curb, do not block travel lanes or drainage ditches, driveways or alleys;
- DO keep disaster-related debris separate from regular household garbage;
- DO, where practical, place clean vegetative debris and recyclable items in separate piles; and
- DO recommend that volunteer workers also follow all of these guidelines.

DO NOT's:

- **DO NOT deposit hazardous waste in the right-of-way, this includes paint, petroleum products, oils, electronic materials, etc.;**
- **DO NOT direct paid contractors to place debris in the public right-of-way;**
- **DO NOT place debris in driveways or alleys;**
- **DO NOT place debris that is covered by insurance on the public right-of-way;**
- **DO NOT commingle household garbage with disaster-related debris; and**
- **DO NOT place debris near obstacles such as gas meters, water meters, fire hydrants or mail boxes.**

WASTE COLLECTION:

Waste Management has begun to resume household waste collection services in the affected area for those still in their homes. They will only pick up normal household waste. **They will not pick up concrete, bricks, roofing materials, or other construction materials.** This is the responsibility of the homeowner and/or their insurance company.

If your Waste Management bins (polycarts) were damaged or lost as a result of this event, please contact Waste Management directly at 1-800-772-8653 so that you may receive replacements. Please note that recycling will be temporarily suspended in the affected area so that you can use either bin for recycled material or household trash. Waste Management will pick up the household waste where they can access it. In the event your household waste is not accessible, please contact Waste Management at 1-800-772-8653 and they will make arrangements to get this material disposed of properly. **DO NOT THROW HOUSEHOLD WASTE INTO ROLL OFFS OR DUMPSTERS OR MIX IT WITH OTHER DEBRIS.**

ROLL OFFS, DUMPSTER, PODS, STORAGE DEVICES

Please be advised that if you contract for **ROLL OFFS, DUMPSTERS, PODS, OTHER STORAGE DEVICES** or any stationary device of this nature, they must be placed on the sidewalk, in the driveway, or in the yard but not blocking fire hydrants, water or gas meters, or alleys. **THEY MUST NOT BE PLACED IN THE STREET.** If they are found blocking public access, public safety, public services, fire hydrants, alleys, water or gas meters, Rowlett staff will make an attempt to notify the owners to move them. If no response is received

they will be removed at the owner's expense and placed at Herfurth Park. This is imperative to public safety access and is a safety issue for all entities accessing these areas. For any questions related to debris removal, or if you require assistance in placing a roll off or dumpster, please contact Wade Williams at 214-733-4045 or email wwilliams@rowlett.com and we will meet you on site before you place anything that could be a potential obstruction or impediment to safety.

ROAD CLOSURES

Due to congestion in several areas, temporary street closures may occur to facilitate the debris removal phase and recovery efforts.

ONE-WAY STREETS

Due to congestion in several areas, some streets may be temporarily designated ONE WAY. Again, should this occur, it will be only a temporary measure to facilitate traffic during the debris removal phase and recovery efforts.

We ask all residents to be our partners in restoring Rowlett to its pre-storm state. Your cooperation and support enables us to complete the entire process in the quickest, safest and most efficient manner possible. We will continue to provide updates on the progress of debris collection through our website, Facebook and social media and flyers in the neighborhoods.

For additional tornado recovery information, visit www.rowlett.com/TornadoInformation.